Electronic Reservation Slip(ERS) - Normal User

Booked From:	Boarding At	To:
JAMMU TAWI (JAT) Start Date* 11 Sep 2023	**JAMMU TAWI (JAT)** **Departure* 19:15 11 Sep 2023**	DELHI S ROHILLA (DEE) Arrival* 03:55 12 Sep 2023

PNR	Train No./Name	Class
2400745430	12266 / DEE DURONTO EXP	SLEEPER
Quota	**Distance**	**Booking Date**
General	578 kms	25-Aug-2023 22:23:46

Passenger Details:

#	Name	Age	Gender	Booking Status	Current Status
1.	Dinesh Kumar	47	Male	RAC/83	RAC/83
2.	Mahendra kumar	36	Male	RAC/84	RAC/84
3.	Ravindra Ranawat	28	Male	RAC/1	RAC/1
4.	Manish Malviya	29	Male	RAC/2	RAC/2
5.	Subham Rahor	28	Male	RAC/3	RAC/3

Acronyms: RLWL: REMOTE LOCATION WAITLIST PQWL: POOLED QUOTA WAITLIST RSWL: ROAD-SIDE WAITLIST

Transaction ID: 100004398322296

IR recovers only 57% of cost of travel on an average..

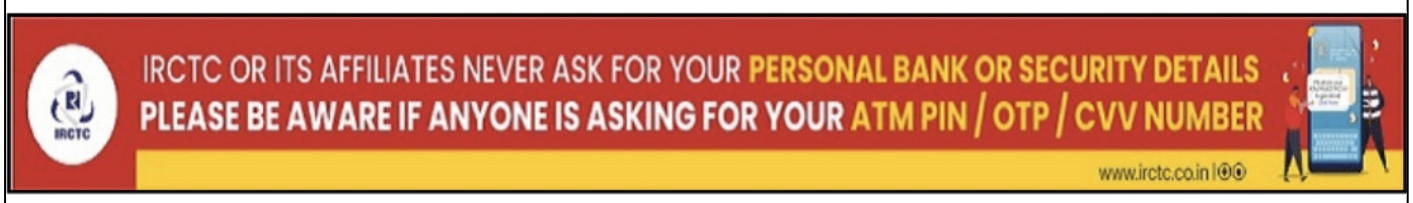
Payment Details

Ticket Fare	**2701.75**
IRCTC Convenience Fee (Incl. of GST)	**17.7**
Travel Insurance Premium (Incl. of GST)	**0.0**
Total Fare (all inclusive)	**2807.94**
PG Charges as applicable (Additional)	

IRCTC Convenience Fee is charged per e-ticket irrespective of number of passengers on the ticket.

*** The printed Departure and Arrival Times are liable to change. Please Check correct departure, arrival from Railway Station Enquiry or Dial 139 or SMS RAIL to 139**

- This ticket is booked on a personal User ID, its sale/purchase is an offence u/s 143 of the Railway Act, 1989.
- Prescribed original ID proof is required while travelling along with SMS/VRM/ERS otherwise will be treated as without ticket and penalized as per Railway Rules



Indian Railways GST Details

Invoice Number:		Address:	Indian Railways New Delhi
Supplier information			
SAC Code:		GSTIN	
Recipient information:			
GSTIN:	NA		
Name:	Dinesh	Address:	
Taxable Value:	0.0		
CGST Rate:	0.0	CGST Amount:	0
SGST/UGST Rate:	0.0	SGST/UGST Amount:	0
IGST Rate:	0.0	IGST Amount:	2.7
Total Tax:	**2.700000047683716**		
Place of Supply: ( )	**State Name/Code of Supplier:**		

INSTRUCTIONS:

1. Prescribed Original ID proofs are:- Voter Identity Card / Passport / PAN Card / Driving License / Photo ID card issued by Central / State Govt. / Public Sector Undertakings of State / Central Government ,District Administrations , Municipal bodies and Panchayat Administrations which are having serial number / Student Identity Card with photograph issued by recognized School or College for their students / Nationalized Bank Passbook with photograph /Credit Cards issued by Banks with laminated photograph /Unique Identification Card 'Aadhaar', m-Aadhaar, e-Aadhaar. /Passenger showing the Aadhaar/Driving Licence from the 'Issued Document' section by logging into his/her DigiLocker account considered as valid proof of identity. (Documents uploaded by the user i.e. the document in 'Uploaded Document' section will not be considered as a valid proof of identity).
2. PNRs having fully waitlisted status will be dropped and automatic refund of the ticket amount atier deducting the applicable CLERKAGE by Railway shall be credited to the account used for payment for booking of the ticket. Passengers having fully waitlisted e-ticket are not allowed to board the train. However, the names of PARTIALLY waitlisted/confirmed and RAC ticket

passenger will appear in the chart and will be allowed to board the train.

3. Passengers travelling on a fully waitlisted e-ticket will be treated as Ticketless.
4. Obtain certificate from the TTE /Conductor in case of (a) PARTIALLY waitlisted e-ticket when LESS NO. OF PASSENGERS travel, (b) A.C.FAILURE, (c) TRAVEL IN LOWER CLASS. This original certificate must be sent to GGM (IT), IRCTC, Internet Ticketing Centre, IRCA Building, State Entry Road, New Delhi-110055 after filing TDR online within prescribed time for claiming refund.
5. In case, on a party e-ticket or a family e-ticket issued for travel of more than one passenger, some passengers have confirmed reservation and others are on RAC or waiting list, full refund of fare, less clerkage, shall be admissible for confirmed passengers also subject to the condition that the ticket shall be cancelled online or online TDR shall be filed for all the passengers up to 30 minutes before the scheduled departure of the train.
6. In case train is late more than 3 hours, refund is admissible as per railway refund rules only when TDR is filed by the user before the actual departure of the train at boarding station and passenger has not travelled.
7. In case of train cancellation on its entire run, full refund is granted automatically by the system. However, if the train is cancelled partially on its run or diverted and not touching boarding/destination station, passengers are required to file online TDR within 72 hours of scheduled departure of the train from passengers boarding station.
8. Never purchase e-ticket from unauthorized agents or persons using their personal IDs for commercial purposes. Such tickets are liable to be cancelled and forfeited without any refund of money, under section (143) of the Indian Railway Act 1989. List of authorized agents are available on www.irctc.co.in under 'Find NGet Agents' option.
9. For detail, Rules, Refund rules, Terms & Conditions of E-Ticketing services, Travel Insurance facility etc. Please visit www.irctc.co.in
10. Obtain certificate from the TTE /Conductor in case of (a) PARTIALLY waitlisted e-ticket when LESS NO. OF PASSENGERS travel, (b) A.C.FAILURE, (c) TRAVEL IN LOWER CLASS. This original certificate must be sent to GGM (IT), IRCTC, Internet Ticketing Centre, IRCA Building, State Entry Road, New Delhi-110055 after filing TDR online within prescribed time for claiming refund.
11. The FIR forms are available with on board ticket checking staff, train guard and train escorting RPF/GRP staff.
12. Variety of meals available in more than 1500 trains. For delivery of meal of your choice on your seat log on to www.ecatering.irctc.co.in or call 1323 Toll Free. For any suggestions/complaints related to Catering services, contact Toll Free No. 1800-111-321 (07.00 hrs to 22.00 hrs)
13. National Consumer Helpline (NCH) Toll Free Number: 1800-11-400 or 14404
14. You can book unreserved ticket from UTS APP or ATVMs (Automatic Ticket Vending Machines) located in Railway Stations.

Contact us on: - care@irctc.co.in OR 24*7 Hrs Customer Support at 14646 OR 0755-6610661, 0755-4090600